

Are you wearing down your bottom line?

Over a period of time, mechanical, electrical and other building systems and equipment deteriorate. When that happens, it not only reduces that component's performance, but also wears down related parts and machinery that now have to carry an extra load. The result is unwanted downtime, loss of productivity and unbudgeted expenses, all of which can significantly damage your bottom line.

PREVENTIVE MAINTENANCE: The key to non-disruptive facilities operation

That's why EMCOR's Customer Solutions Center (CSC) offers a timely, reliable Preventive Maintenance Management Program. Using leading-edge technology, the CSC can efficiently and accurately schedule and track preventive maintenance activities for single or multiple facilities, even when they're dispersed across various geographical locations. And for special needs, we can tailor site- or equipment-specific maintenance plans as well. The result is a flexible, high-performance program designed to ensure that your equipment and systems are always giving you the optimum operation you need.

Thinking about things manufacturers may miss

The CSC's maintenance schedules are based on more than just manufacturers' specifications. We also incorporate recommendations from such industry organizations as the National Electrical Testing Association, the National Fire Protection Association and RSMMeans. The result is substantial benefits you can't afford to do without, including:

- Greater reliability and mechanical integrity
- Less risk to the business
- Lower total cost of ownership
- Increased capital asset life-cycle
- A better return on your facilities investment
- Consistently optimum operation
- Fewer spare parts with lower inventory costs
- Improved safety
- Increased ability to deploy assets, personnel and other resources more productively
- More effective facilities management



Advanced budget control

Since preventive maintenance is a planned expense, the CSC's program helps avoid surprise costs. And by regularly monitoring your equipment, we can identify upcoming service requirements that aren't included in your current preventive maintenance program. Planning ahead to meet those requirements gives you still greater control over your maintenance budget.

Helping you manage smarter

As we manage your preventive maintenance activities, we gather your most important maintenance data. Then, we customize that data into valuable reports tailored to your management needs. Using these reports, you can focus your maintenance more effectively on areas where it's needed most, reduce your energy consumption and costs, plan your budgets more realistically and generally manage your facilities smarter than ever before.





THE EMCOR CUSTOMER SOLUTIONS CENTER: The leading edge in facilities management technology

The EMCOR Customer Solutions Center (CSC) is one of the largest facilities management solutions centers in the world. Using both web-enabled and wireless technology, this ISO 9001:2000-certified center currently supports customers in over 50 countries at more than 52,000 locations covering approximately 500-million square feet of space.

As a Preventive Maintenance Management Program client, you gain access to the CSC's full range of exclusive services and benefits, including:

- A proven technology platform with built-in reliability through redundant vital systems, a fully tested alternative operating site and on-site power generation
- A web-enabled customer interface for work order submittal and timely reporting
- Benchmarking capabilities
- Customer satisfaction surveys
- Customized financial and performance reporting
- Rigorously pre-certified mobile technicians and other suppliers
- Flexible pricing agreements
- Highly trained, highly experienced customer support representatives
- Integrated training programs
- Secured data collection and analysis
- 24/7/365 availability
- 43 years of customer maintenance management system (CMMS) application support experience



What Can We Do For You?

To learn more about the CSC's Preventive Maintenance Management Program, contact us today at **866.890.7794** or at emcor_info@emcor.net www.emcorgroup.com/csc

It's the complete package of technical expertise, sophisticated business processes and leading-edge technology you need to manage your facilities more productively, more efficiently and more cost effectively than ever before.



Corporate Headquarters
EMCOR Group, Inc.
301 Merritt Seven
Norwalk, CT 06851 USA
www.emcorgroup.com